

Body Pick-up Requirements:

If your pet passes naturally at home, Gentle Goodbyes is happy to assist with the aftercare. We understand that this may be a very emotional, physically difficult or unpleasant task for you. We are here to help.

In order to insure the health and happiness of Gentle Goodbyes staff we need your assistance in meeting our minimum requirements:

1. Your pet should be wrapped in a clean sheet or blanket. This sheet/blanket will **not** be returned.
2. There must be easy access to your pet's remains. Gentle Goodbyes staff will not remove pets from difficult to access areas.
3. The area around your pet must be cleaned and free from any body fluids or waste. The material your pet is wrapped in must also be free of excessive fluids.
4. Please provide our phone person the date and time of your pet's passing and any special information which may vary from our pick-up requirements.
5. Gentle Goodbyes reserves the right to refuse the pick-up of any body based on its condition. Depending on the situation, this refusal may occur at the time of our arrival to your home, or on the initial phone call.

Charges- A pick-up fee will be charged in addition to the cost of the cremation. The pick-up fee is based on the size of your animal and the number of staff members we need to send to help carry your pet.